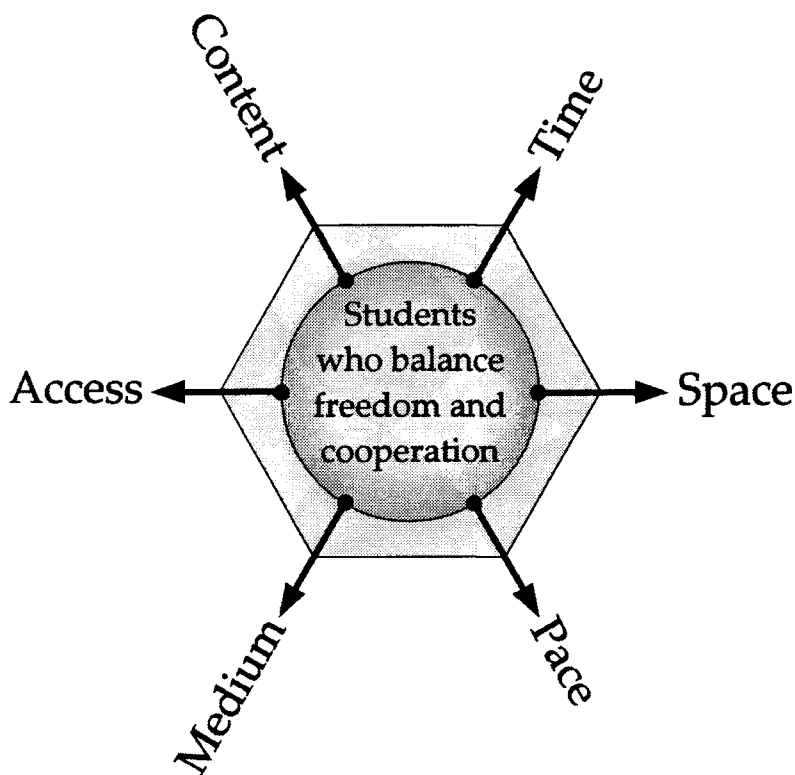


The role of student support services in e-learning systems



Torstein Rekkedal, Svein Qvist-Eriksen (NKI)
Desmond Keegan (Ericsson)
Gearóid Ó Súilleabháin, Ray Coughlan (DEIS)
Helmut Fritsch, Georg Ströhlein (FeU)
Paul Landers, Gearoid Kenny (Ericsson)
Morten F. Paulsen, Truls Fagerberg, Torstein Rekkedal (NKI)
Laura Palmerio (Roma III)

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