

Enhancing Quality in Higher Education

International Perspectives

Edited by Ray Land
and George Gordon

Contents

<i>List of Illustrations</i>	xi
<i>List of Contributors</i>	xiii
<i>Series Editor's Introduction</i>	xxv
<i>Foreword</i>	xxix
ROBIN MIDDLEHURST	
<i>Acknowledgements</i>	xxxiii
<i>List of Abbreviations</i>	xxxv

Introduction	1
RAY LAND AND GEORGE GORDON	

PART 1

Theorising Enhancement 11

- 1 Meanings of Enhancement 13
RAY LAND AND GEORGE GORDON
- 2 Quality Culture at What Cost? Pursuing Educational
Excellence in Straitened Times 28
CATHERINE OWEN
- 3 Achieving the Focus on Enhancement? 39
DON F. WESTERHEIJDEN
- 4 Using Research Findings to Inform Quality Enhancement 49
MANTZ YORKE

PART 2

Enhancement in Context: International Perspectives 63

- 5 Quality Enhancement in England: From Funded Projects
to Student-Led Demand 65
DAVID GOSLING
- 6 'To See Ourselves as Others See Us': The Scottish
Approach to Quality Enhancement 81
RAY LAND AND GEORGE GORDON

7	Quality Enhancement in American Higher Education MARY DEANE SORCINELLI AND ANN GARNER	94
8	Enhancing Quality: A Finnish Perspective OUTI KALLIOINEN	106
9	Contributions of the Scholarship of Teaching and Learning to Quality Enhancement in Canada GARY POOLE AND NICOLA SIMMONS	118
10	Quality Enhancement: The Australian Scene KERRI-LEE KRAUSE	129
11	The Portuguese Case: Can Institutions Move to Quality Enhancement? ALBERTO AMARAL, MARIA JOÃO ROSA AND MADALENA FONSECA	141
12	Enhancing the Quality of Higher Education in the Czech Republic: Past, Present and Future Challenges HELENA ŠEBKOVÁ AND JAN KOHOUTEK	153
13	Enhancement or Transformation? The Significance and Dimensions of Quality Enhancement in Higher Education in South Africa IAN SCOTT AND KATHY LUCKETT	165
14	Obstacles to Improvement in Higher Education in Bosnia and Herzegovina HUGH GLANVILLE	177
15	Quality Enhancement in Turkish Higher Education GÜLSÜN SAĞLAMER	189
16	The Four-Year Degree in Hong Kong: An Opportunity for Quality Enhancement MICHAEL PROSSER	201
17	The Present Situation of Quality Enhancement in Japan REIKO YAMADA	213
18	How a Nationwide Student Uprising Brought About Transformative Quality Enhancement in Sri Lankan Higher Education SUKI EKARATNE AND SHRINIKI WEERAKOON	225

19	Enhancing the Quality of Higher Education in Vietnam NGUYEN PHUONG NGA	235
20	The Impact of Quality Improvement on University Work: An Overview in Seven Ibero-American Countries MARÍA JOSÉ LEMAITRE, DANIELA TORRE, GONZALO ZAPATA AND ELISA ZENTENO	243
PART 3		
	Conclusion	257
21	Enhancing the Future: Context and Fidelity RAY LAND AND GEORGE GORDON	259
	<i>Index</i>	275